

# Child Safe Zone

## Important information for parents and carers



Emergency helpline number  
**0141 287 9999**

### What is a Child Safe Zone and where does it cover?

Child Safe Zones is a national scheme adopted by a number of major town and city centres throughout the UK.

It promotes the safety of children by helping to reunite them with their parents. Glasgow City Centre is now an official Child Safe Zone.

### Emergency helpline

Look for our helpline displayed on stickers and posters.

If a security officer is not nearby this will connect you quickly to someone who can help you.

### Wristbands

Make sure your child carries your phone contact details at all times.

### Child Safe Zone

Wristbands for children are available. Our wristbands will work for your child anywhere, so why not carry a couple of spares to use on days out or at other busy venues?

### If you lose a child...

1. Stay close to where you last saw them.
2. Look for the stickers displayed on shop doors and windows.
3. Ring the number shown.
4. Speak directly to our security team who will help you.





# Advice for parents and carers

## Emergency helpline...

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If a security officer is not nearby this will connect you quickly to someone who can help you.



# 0141 287 9999

It's easy for children to get distracted in busy places. Most children are reunited very quickly, but a child is vulnerable while lost so it's important to teach them what to do.

### If they are lost, tell them...

- To stop, stand still and look – don't run about.
- If you see the person you were with, go to them and hold their hand.
- In a shop, go to the nearest till point and talk to the shop assistant – most will wear uniforms or badges.
- In the shopping centre, look for the window sticker, then look for a parent with children and ask them to ring the number.
- Do not go up to anyone else.

But the best way to help a child is to try to prevent them from becoming separated from you, and to take precautions to help them if you do.

- Encourage children to stay close to you.
- Don't leave a child in an unsupervised play area.
- Write a contact number on a wristband or tag.
- Use reins or wrist links.
- Carry an up-to-date photograph.
- Make a note of what your child is wearing.



[www.glasgow.gov.uk/childsafeszone](http://www.glasgow.gov.uk/childsafeszone)

Child Safe Zone: A Partnership Project between  
Glasgow City Council and the City Centre Retail Association.  
A Member of Child Safe Zones UK.

